

Muskingum County Emergency Management Agency

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MEDIA ADVISORY

For Immediate Release

3-23-20, 4:30 PM

Jennifer Hiestand, Public Information Officer

(740) 819-0570, jenniferh@zmchd.org

Muskingum County COVID-19 Update

(Consists of the following agencies: Health Department, Genesis Healthcare System, City & County Elected Officials, Law Enforcement/EMS/Fire, Emergency Management, Red Cross, Food Pantries/Hot Meal Programs, Muskingum Valley Health Centers, United Way, 211 Call Center)

Please be aware this situation is being followed consistently and is ever-changing. Beginning today, to be consistent with the Ohio Department of Health, we are only reporting the following:

- **0 Confirmed Cases in Muskingum County**

For Muskingum County COVID-19 Updates follow: Muskingum County EMA & LEPC on Facebook; Health Department website <http://www.zmchd.org/coronavirus-disease>; communications by the Muskingum County Center for Seniors. Updates are posted daily at 4:30 p.m. To sign up for Muskingum County Citizen Alerts, visit <https://www.muskingumcountyoh.gov/>

Public inquiries should be directed to the ODH COVID-19 hotline at 1-833-4-ASK-ODH (1-833-427-5634) or the ODH website at coronavirus.ohio.gov. The public hotline is available from 9:00 a.m. to 8:00 p.m. Monday-Sunday.

Command Center Updates

American Red Cross

There is a severe blood shortage. Healthy individuals are needed to donate now to help patients counting on lifesaving blood. If you are one of these individuals, please schedule an appointment to donate blood this week. Visit www.redcrossblood.org

Genesis HealthCare System

If you think you are experiencing symptoms of COVID-19:

- Call your doctor
- If you do not have a doctor or your doctor is not available, call the Genesis On-demand COVID-19 Virtual Screening Telemedicine Clinic at (740) 297-8610.
- Patient registration will be required; co-pays will be waived.
- Testing will be ordered if appropriate.

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Genesis On-demand COVID-19 Virtual Screening Telemedicine Clinic Hours:

- Monday through Friday, 7 a.m. to 7 p.m.
- Saturday & Sunday, 10 a.m. to 4 p.m.
- Hours may adjust according to need.
- For questions after these hours, you may call the Genesis Nurseline at (740) 455-4949.

To protect our patients, families and employees, Genesis is not offering valet services due to COVID-19 beginning Tuesday, March 24.

Muskingum County Emergency Management Agency

There is a statewide effort asking anyone who can to donate PPE and cleaning supplies to their EMA: nitrile gloves, N95 or P100 masks, surgical or dust masks, Tivex suits or gowns, hand sanitizer, disinfecting wipes, half mask respirators with P100 or N95 filters. Donations may be dropped off at the EMA office, M-F, 8:00-4:30. Call ahead of time (740-453-1655) before going in person.

Muskingum County Government

County offices are staffed. Public access to some county offices is restricted. Employees are available to assist you by phone. Please call ahead for instructions and assistance.

United Way & 2-1-1 Crisis Hotline & Information Center

For information on human services agencies, food and shelter providers, special services for seniors, child care resources, county and city information, and non-emergency issues: dial 2-1-1, toll free 1-800-544-1601, or text your zip code to 8-9-8-2-1-1. The Muskingum Hunger Network is looking for volunteers. Interested persons may contact 2-1-1.

Zanesville-Muskingum County Health Department (ZMCHD)

- Testing for COVID-19 is limited and must be ordered by a physician. If requirements are met, the test must be approved by the Ohio Department of Health.
- If you have a fever, new cough, or shortness of breath, call ahead of time before going in person to any healthcare provider.

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Community Updates

Behavioral Health Services

Muskingum Behavioral Health remains open and anyone struggling with addiction or wants to refer someone struggling with addiction can call for an immediate appointment at 740-454-1266.

Providers are open and available to serve clients in a variety of ways. For information: call the Mental Health & Recovery Services Board at 740-454-8557 or follow them on Facebook.

Catholic Social Services

The Zanesville branch of Catholic Social Services is continuing to serve clients by providing payee services to manage their monthly finances and essential living needs. Client services are being provided via phone, email, fax, and postal mail.

SouthEast Ohio Transit (SEAT)

Starting Monday, March 23rd SEAT will no longer charge self-pay public passengers that are using fixed route and demand response services until further notice. SEAT will stop collecting fares as a step to prevent the spread of COVID-19 and to help those impacted economically. SEAT highly encourages social distancing between transit riders.

Zanesville-Muskingum County Chamber of Commerce & Convention and Visitors Bureau

Updated websites – www.visitzanesville.com and www.zmchamber.com include information on ways to support our local businesses including take-out, virtual tour opportunities, Facebook LIVE events and things to do while following guidelines mandated by The State of Ohio.

<https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources>